

Lima, March 12, 2026

Gentlemen:

WORDHELP

We are pleased to extend our warmest greetings and, at the same time, to inform you of the following:

On December 2, 2026, we received MannaPack Rice at our warehouse located in La Molina, corresponding to container S25033, manufacturing lot #2509-063MI, with an expiration date of September 2028.

At the time of distribution, we received reports from beneficiaries showing that some packages were poorly sealed and that some packages contained weevils, which forced us to suspend the distribution and conduct an exhaustive sorting process before any subsequent delivery.

To date, 40% of the total contents of the container have been inspected, and 300 rice packages with openings, poor seals, and the presence of weevils have been removed.

For this reason, we are attaching images as evidence.

Sincerely,

Emerson Arce Santamaria

Warehouse